



Newsletter

Autumn 2019

Dear Panel Member,

Welcome to the Involve Newport Newsletter...



This newsletter provides feedback on some of the topics consulted on during the 2019 **Winter** and **Spring** Panel Surveys summarising 'what you told us' and 'what we did'. Please read on for more information!



What you told us...

...National Trust – Tredegar House

We wanted to get greater understanding of our communities awareness and how people are or aren't using Tredegar House. You mainly said it is a well-kept treasure and recognise the historic relevance to Newport and the wider areas, while also knowing it was run by the National Trust.

You feel in some instances, the cost is a barrier to visiting and that maybe the Parkland is the main bit local people visit regularly. You encouraged us to work with more groups in Newport and to advertise more in the city.

What we did...

...National Trust – Tredegar House

We have trialled different admissions offers such as BYGOF vouchers, increased our number of free entry days and have increased information on site explaining where the car parking charges and admission income go – to care for the property.

We have started to grow our local partnerships working with Duffryn Community Link, Newport Mind, Living Levels Project and Our Chartist Heritage, with much more in process. We have increased our local marketing including posters at train stations and bus stops and more press release submissions to the Argus.

We still have a lot to use your feedback for, and are very grateful for it.



Ymddiriedolaeth
Genedlaethol
National Trust

What you told us...

...Green and Safe Spaces

The feedback received indicated that 40% of people visited their local green space more than once a week, while 6% never visited. The main reason people visited was to walk (47%) while common reasons for not visiting included; accessibility issues, safety, lack of amenities and parking charges. There was a strong consensus on what makes a great green space, with 80% of people saying trees, 70% benches, 68% planting for wildlife and 50% spaces to play.

A massive 92% of people said that using their local green space made them feel healthier. Over 60% of people said they felt safe or fairly safe in their local park. Suggestions for making spaces safer included more police, better lighting and park wardens.

Over 60% of people were interested in a place to purchase plants and compost, 53% were interested in free wildflowers and 45% were interested in information on how to plant for wildlife and pollinators.

What we did.....

...Green and Safe Spaces

[Green and Safe Spaces](#) is one of the interventions outlined in [Newport's Well-being Plan](#). It aims to improve people's well-being through connecting people to nature, enhancing green spaces and making them more accessible.



The [Green and Safe Network \(Video\)](#) is a group of partners who work together to help deliver this through collaborative working. The responses given in this survey help to build a picture of how green spaces in Newport are perceived and used, and how we can direct our actions to improve them.

What you told us...

...Safety in Newport

The majority of responses to the last survey (July 2019) agreed that the police & council are successfully dealing with crime / ASB in your area (37%) compared to 36% disagreeing, which is a slight improvement on January 2019 (36.4% agreeing).

Panel members also felt safe in their local area regardless of time of day (slight reduction compared to January 2019). In the city centre more people felt safe during the day (64%), than at night (29%). While opinions of the police in their local area showed that most people agreed with the statements ranging from just under 77% (treated with respect) to over 43% (dealing with things that matter).

What we did...

...Safety in Newport

Your feedback will continue to be used as a measure of understanding the public's perception of safety in Newport. The information gathered will be used to support both the [Strong Resilient Communities Intervention](#) outlined in [Newport's Well-being Plan 2018-23](#) and the work of [Safer Newport](#).

These results continue to compliment those collected through the Your Voice Survey, which is run by Gwent Police and other sources of public perception data.

More specific detail on the work being carried out by Strong Resilient Communities and the other four Interventions can be found on the [One Newport website](#).

What you told us...

...Perception of Newport

Your feedback shows that public perception of Newport in July 2019 is varied compared to this time last year, while results have improved compared to 5 years ago (Apr 2014).

The number of people saying that Newport is a good place to live has increased slightly from 2018 (54.9% from 54.4%) but is higher than 2014 (46.9%).

The number of people saying that Newport is becoming a better place to live has reduced from 2018 (41.7% from 47.5%), while is only slightly higher than 2014 (41.6%).

The number of people saying that they are proud to come from Newport has increased from 2018 (40.3% from 36.7%), while is higher than 2014 (37%).

What we did...

...Perception of Newport

[The Newport Offer](#) is one of the Interventions outlined in [Newport's Well-being Plan 2018-23](#).

Work has continued on the steps outlined in the plan, which the Public Services Board hopes will improve the public's perception of the city and make it more attractive for businesses and visitors.

Perception data collected through the panel and other sources of public opinion can be used to judge whether we are moving towards our aim of making Newport a place people want to live, work, visit and invest in.

Progress made during 2018-19 can be found within our [Well-being Plan Annual Report 2018-19](#), with updates published each quarter via [performance dashboards](#).

What you told us...

...Fly-tipping Action Wales

Your feedback indicated that 45% of people knew what their 'waste duty of care' is as a householder and understood their responsibilities. While 22% of people could explain how they follow their 'waste duty of care' regarding household waste.

With regard to being fined or prosecuted if fly-tipping waste is traced back to the householder, 64% of people knew that both the householder and the fly-tipping perpetrator could be fined.

Finally, 77% of people knew that fly-tipping should be reported back to their local authority if they found black bags of waste.

What we did...

...Fly-tipping Action Wales

This survey has been helpful for us to identify that our Fly-tipping Action Wales team need to do more to raise the public's awareness regarding their 'Household Waste Duty of Care' and it has offered useful insights on the best approaches to take.



We went on to develop a campaign called 'It's Your Duty to Care' (#ItsYourDutyToCare) which includes:

- an informative campaign website
- engaging radio advertising
- live action campaign video

We have rolled out this campaign utilising a wide-range of digital advertising techniques on social media and elsewhere online.

Please visit the campaign website (www.flytippingactionwales.org/en/its-your-duty-to-care) for more information.

Thank You!!!

A big thank you to all of you who completed the Winter and Spring Surveys, we really appreciate your feedback. The final response rates for both were as follows: Winter (37.99%, 272 replies); and Spring (35.47%, 254 replies).

Contact Us

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